

Information for connected products pursuant to Article 3 (2) of the Data Act

Version: August 13, 2026

This information serves to fulfil the information obligations for connected products pursuant to Article 3 (2) of the Data Act.

“Data Act” means Regulation (EU) 2023/2854 of the European Parliament and of the Council of 13 December 2023 on harmonised rules on fair access to and use of data and amending Regulation (EU) 2017/2394 and Directive (EU) 2020/1828.

"Product Data" means data generated by the use of a connected product that the manufacturer designed to be retrievable, via an electronic communications service, physical connection or on-device access, by a user, data holder or a third party, including, where relevant, the manufacturer.

Name of connected product: Product group of touch panels with Windows operating system and HMI Designer HMI Runtime (H41-71A41-0, H71-71A41-0, HA1-71A41-0 and 67K-RRJ0-EB, 67K-RTP0-KB, 67P-RRJ0-EB, 67P-RTP0-KB, 67S-RRJ0-EB, 67S-RTP0-KB)

What is the type, format and estimated volume the Product Data which the connected product is capable of generating?

Type of Product Data:

- System data (e.g. state changes after power-on)
- Configuration data (e.g. IP address)
- Application data (e.g. user program and parameterisation)
- I/O data (e.g. cyclically transmitted process data indicating the state of digital signals)
- Status data (e.g. Ethernet connection status, processor load)
- Diagnostic data (e.g. alarms transmitted acyclically concerning sensor failure or failure of fieldbus devices)

Format of Product Data:

- I/O data: binary and numerical formats
- Status and diagnostic data: binary (EVTX), text-based, including structured data sets (e.g. SQLite)
- Configuration data: binary and text-based formats (plain text, XML)
- System data: binary and text-based formats
- Application data: binary and text-based formats

Estimated volume of Product Data: application-specific, typically several MB; for cyclically or event-generated status or diagnostic data, typically approx. 10 MB per day.

Is Product Data generated continuously and in real-time?

The data is generated continuously. The data is generated in real time.

Is the connected product capable of storing data on-device or on a remote server? If so, for how long?

The connected product stores data on the device in both non-volatile and volatile memory. In the case of volatile storage, the data are lost when the power supply is switched off. “Non-volatile storage” means that the data are not lost when the power supply is switched off or when the connected product is shut down or restarted.

The connected product stores data on a remote server / in the cloud only if the user establishes the corresponding connection and enables data transmission for this purpose.

How can the user access, retrieve or erase the data?

The user can access, retrieve, and, where applicable, delete the data by

- Touchscreen
- Remote Desktop
- VNC (Virtual Network Computing)
- Web browser
- Windows Event Viewer
- Windows Event Log (EVTX binary)
- Fieldbus protocols (e.g. EtherCAT, PROFINET, EtherNet/IP)
- Communication protocols used by the application/user (e.g. RSC, SSH, OPC UA)

Access to the stored data is defined through User Management (username + password).

No specific terms of use or special quality-of-service conditions apply in this context.